

AUTOMOTIVE PRODUCT WARRANTY

Thank you for choosing Glastec Automotive Window Films. Your vehicle will be registered on our online database within 14 days of installation. While our products are tested and subjected to the highest standards, the supply and installation, inclusive of quality control standards of the specified products shall conform and comply to a combination of local and international guidelines with regards to window films as explained below: -

- 1.** The film will have a milky or clouded look in spots. This is common and is a normal part of the drying process. As moisture from the application solution slowly evaporates through the film, the lumpiness and/or cloudiness will diminish in time. Within 14 days, it should dry completely, depending on the film product, temperature, and humidity. All window films require a reasonable drying time of up to 30 days depending mostly on weather conditions, compass direction, film type, and the level of air conditioner use. Windows should not be washed for the first week after installation to complete the drying process. Any milky appearance or haziness that occurs with some film products is a reaction of the adhesive to the moisture used to apply the window film. This will become less noticeable as the drying time passes. All water bubbles will dry out. These occur from the pooling of the application solution due in part to gravitational forces and uneven evaporation of the trapped solution.
- 2.** This warranty is warranted for as long as the original purchaser retains ownership of the vehicle and is not transferable.
- 3.** As installation and workmanship is conducted by hand, some minor contaminat...

...tion can be expected. Installation procedures used are aimed at minimizing dust, dirt, and other contaminating fibers.

Our best professional efforts are directed to providing the highest quality installation given the environment in which the work is performed. Any contamination will have no effect on the performance of the window film. Installation and workmanship is considered defective when the following has been ascertained: -

- a. Front / Rear Windshield – Total dust / particle / dirt / contaminating fibers must not exceed 3 square inch per glass panel.
- b. Side Window – Total dust / particle / dirt / contaminating fibers must not exceed 3 square inch per glass panel.
- c. Quarter Panels – No Contamination.
- 4.** In most cases, the installation of tints will exaggerate the appearance of scratches on glass. You can also expect the addition of window films to highlight pre-existing imperfections of the glass, eg. dimples, or welding slag and splashes burned into the glass. These are not covered under our warranty policy.
- 5.** Dot matrix material bordering some automotive glass may not allow window film to adhere well to the glass surface, causing a white-silvery look to these areas. This is a result of the thickness of the black ceramic material suspending the film over the glass between each dot or line.
- 6.** UV absorbers will change slightly over time depending on atmospheric conditions.

KINDLY CHECK YOUR WARRANTY DETAILS AT www.glastec.asia

Contact us directly at info@glastec.asia for any change or rectification of warranty details.

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Terima kasih telah memilih GLASTEC WINDOWS FILM untuk kenyamanan mobil dan gedung anda. Kendaraan Anda akan terdaftar pada database online kami setelah anda menerima kartu garansi ini. Produk GLASTEC WINDOWS FILM adalah produk dari amerika yang berkantor pusat di malaysia. Produk ini terdiri dari berbagai macam varian yang telah diuji dan disesuaikan dengan standar yang ada di indonesia. Produk GLASTEC WINDOWS FILM memberikan jaminan garansi SEUMUR HIDUP dengan ketentuan sebagai berikut :

1. Pemasangan harus dilakukan oleh dealer resmi GLASTEC WINDOWS FILM

2. Garansi hanya menjamin kegagalan produk yang meliputi terjadinya gelembung udara yang disebabkan kurang lengketnya lem dari produk kaca film ini, timbulnya korosi/karat pada kaca film.

3. Garansi ini berlaku selama pembeli asli mempertahankan kepemilikan kendaraan dan tidak dapat dipindahtangankan. Identitas pemilik dan kendaraan akan di samakan dengan yang tertera pada kartu garansi atau pada database online kami. Identitas asli pemilik dan kartu garansi ini DIPERLUKAN pada waktu melakukan klaim.

4. Kerusakan anti kabut akibat proses bongkar pasang dimana sebelumnya sudah terpasang kaca film (penggantian kaca film merk lain) tidak dapat di klaimkan karena berbagai macam faktor yang dapat terjadi.

5. Garansi tidak berlaku apabila :

- Terjadi kerusakan akibat dari kesalahan / kelalaian penggunaan dari pihak pemilik kendaraan, di sengaja ataupun tidak di sengaja, akibat dari bencana alam, kebakaran, kecelakaan dan lain - lain.
- Adanya gangguan pandangan yang

disebabkan pemasangan kaca film dengan kegelapan di atas 60% atau yang VLT nya di bawah 20.

- Pemasangan kaca film double (dengan merk apapun)
- kaca film tertempel stiker, bahan perekat atau benda yang dapat merusak kaca film tersebut.

Hal - hal yang perlu diperhatikan:

1. Setelah pemasangan kaca film pada kaca samping mobil anda, tidak diperbolehkan untuk menaik turunkan kaca samping mobil tersebut dalam waktu 3 x 24 jam (3 hari)
2. Kabut dan gelembung air yang timbul setelah pemasangan akibat belum kering sempurna, akan hilang dalam waktu paling lama 2 minggu setelah pemasangan.
3. Bersihkan kaca film dengan lap yang lembut dan bersih agar tidak terjadi goresan pada kaca film tersebut.
4. Untuk pemasangan pada bagian kaca lengkung, maka akan di gunakan alat pemanas khusus, sehingga kemungkinan akan timbul sedikit pemutihan atau efek berasap pada kaca film dikarenakan bentuk dari kaca kendaraan yang terlalu lengkung.

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